



## TCM PABX -the ultimate telephone system Questions and Answers

Q. What are the advantages of a hosted system over a traditional system?

A. Call costs, fixed cost per extension and speed of deployment - if you have internet connectivity we can have your Business operational within 24 hours

Q. What if we have poor internet connection?

A. We will test your internet before proposing a solution but we have the TCM PABX -RETRO, which is installed on your site with ISDN or analogue connections if needed.

Q. What is the minimum amount of extension phones I can rent on your system?

A. Initially order of 2 extensions then it can be expanded individually.

Q. What calls are included in the monthly rental?

A. All UK 01,02,033 & 07 are included - so basically all UK mobile & land line.

Q. If I need to make International & premium rate calls can i still use TCM PABX?

A. Yes. We can provide bespoke solutions where you have your own dedicated lines billed directly to your Company.

Q. What is the advantage of having an extension of the TCM PABX on my mobile phone and a soft phone on my laptop?

A. When you are away from the office you can use your mobile whilst mobile and soft phone when seated working. All calls will appear to come from the main office number and any call logging or call recording will be stored with the main office data.

If you have any other questions or queries please contact me via linkedin or [stuart@tcmtelcom.co.uk](mailto:stuart@tcmtelcom.co.uk) or 01924 846616