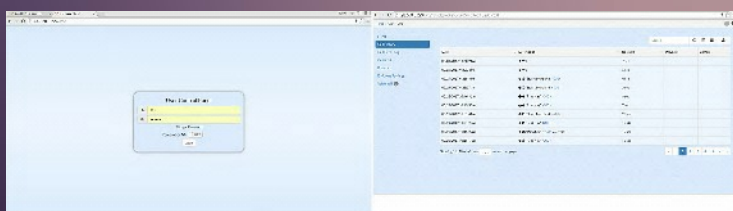# TCM PABX - The ultimate telephone system

Utilising The best of available technology - hosted in a state of the art data centre with backup power and lines - fully upgradeable software pabx with sip and voice over Internet protocol (VOIP), PC integration, Email integration - fully featured Panasonic handsets.

Key features

- All calls to 01,02,033 & 07 numbers are included in the rental (UK land & mobile -fair use policy applies)
- All maintenance and setup costs included
- From 2 handsets to 2000 handsets
- PC integration - dial from screen - screen pop….
- Voicemail to email - recordings emailed to you
- Manual or fully automated Telephone conversation recording
- Pre-programmed handsets to use, all you need is Internet - main office - remote office - home office - holiday home.
- For the desk - stylish IP keyphones
- PC based Soft phone extensions
- Cordless IP phones using wifi network
- Mobile PHONE app as your extension
- DIRECT DIALLING TO DESK OR GROUP (DDI)

USER CONTROL PANEL - FOR EACH USER

- WEB BASED FROM ANY PC - CHROME, FIREFOX OR IE
- VIEW CALL HISTORY - CALL EVENTS
- VIEW, LISTEN AND DOWNLOAD RECORDINGS
- VIEW AND EDIT CONTACTS LIST
- VIEW AND LISTEN/EDIT VOICEMAIL

- UK BASED HELPLINE WITH QUICK RESPONSE
- TOTALLY EXPANDABLE -ADD EXTENSIONS OR NUMBERS IN MINUTES.
- ADD OR CHANGE EXTENSION OR VOICEMAIL IN MINUTES
- DAY TIME MULTI LEVEL IVR - AUTO ATTENDANT (1 FOR SALES ETC.)
- NIGHT TIME IVR WITH OPTIONS FOR EMERGENCY
- UPLOAD CUSTOM ON HOLD MUSIC OR MESSAGE.

FEATURES LIST

ADSI On-Screen Menu System
Alarm Receiver
Append Message
Authentication
Automated Attendant
Blacklists
Blind Transfer
Call Detail Records
Call Forward on Busy
Call Forward on No Answer
Call Forward Variable
Call Monitoring

Call Parking
Call Queuing
Call Recording
Call Retrieval
Call Routing (DID & ANI)
Call Snooping
Call Transfer
Call Waiting
Caller ID
Caller ID Blocking
Caller ID on Call Waiting

Conference Bridging

Database Store / Retrieve
Database Integration
Dial by Name
Direct Inward System Access
Distinctive Ring
Do Not Disturb

Fax Detection and recieve

Interactive Voice Response (IVR)
Local and Remote Call Agents
Music On Hold
Music On Transfer

Privacy
Open Settlement Protocol (OSP)
Overhead Paging
Remote Call Pickup
Remote Office Support
Roaming Extensions
Route by Caller ID
Streaming Hold Music
Supervised Transfer
Talk Detection
Three-way Calling
Speaking Clock
Voicemail

TCM PABX - The ultimate telephone system.
Ring now or email for no obligation quotation!

Also Available for poor or no Internet areas: TCM PABX -retro

- ISDN 2e - ISDN 30e - QSIG
- Analogue - FXS, FXO - Loop or ground
- E&M, E&M wink. DTMF and MF support